

CMSINFO/VSSD/2509/006

September 30, 2025

To BSE Limited Listing Department, 1st Floor, PJ Towers, Dalal Street, Fort, Mumbai – 400 001

National Stock Exchange of India Limited Exchange Plaza, C-1, Block-G, Bandra Kurla Complex, Bandra (East), Mumbai – 400 051

Scrip Code: 543441 Symbol: CMSINFO

Sub: Update on the Annual Analyst Meet 2025 & Investor Presentation

Dear Sir/Madam,

Further to our letter nos. CMSINFO/DDVS/2509/005 dated September 25, 2025 and pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015, informing about the Annual 'Analyst Meet 2025' scheduled to be held on Tuesday, September 30, 2025 at 03:00 P.M. (IST), kindly note that the meeting will now commence at 4:15 pm (IST) due to logistical reasons.

Further, please find enclosed the Investor Presentation which will be discussed by Authorised Representatives of Company at the meeting.

This is for your information and dissemination.

Thanking You,

Yours faithfully,

For CMS Info Systems Limited

Debashis Dey Company Secretary & Compliance Officer

Encl: a/a



Analyst Day 2025

Where Platform Meets Possibilities

Redefining business services: CMS' evolution



ESTABLISHED CASH LOGISTICS

- Clear market leader, >2X next competitor
- Pan-India 97% districts network, unmatched competitive edge

₹ 216 Cr

Revenue

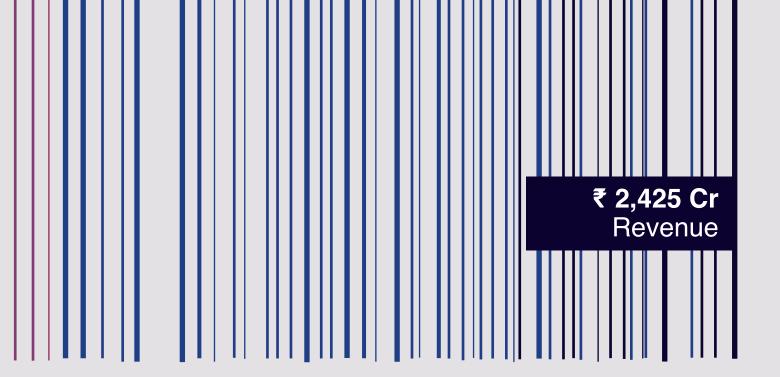
• Activity-based, annuity revenue stream

LAUNCHED MANAGED SERVICES

- Integrated end-to-end ATM solutions provider
- #3 player within 8 years with complex solution wins
- Annuity + recurring revenue stream

LAUNCHED TECH SOLUTIONS

- Established one of the fastest-growing
 SaaS business Vision Al Solution
- Broadened client segments beyond banks Retail, NBFC, MFIs
- Publicly listed company with a successful IPO



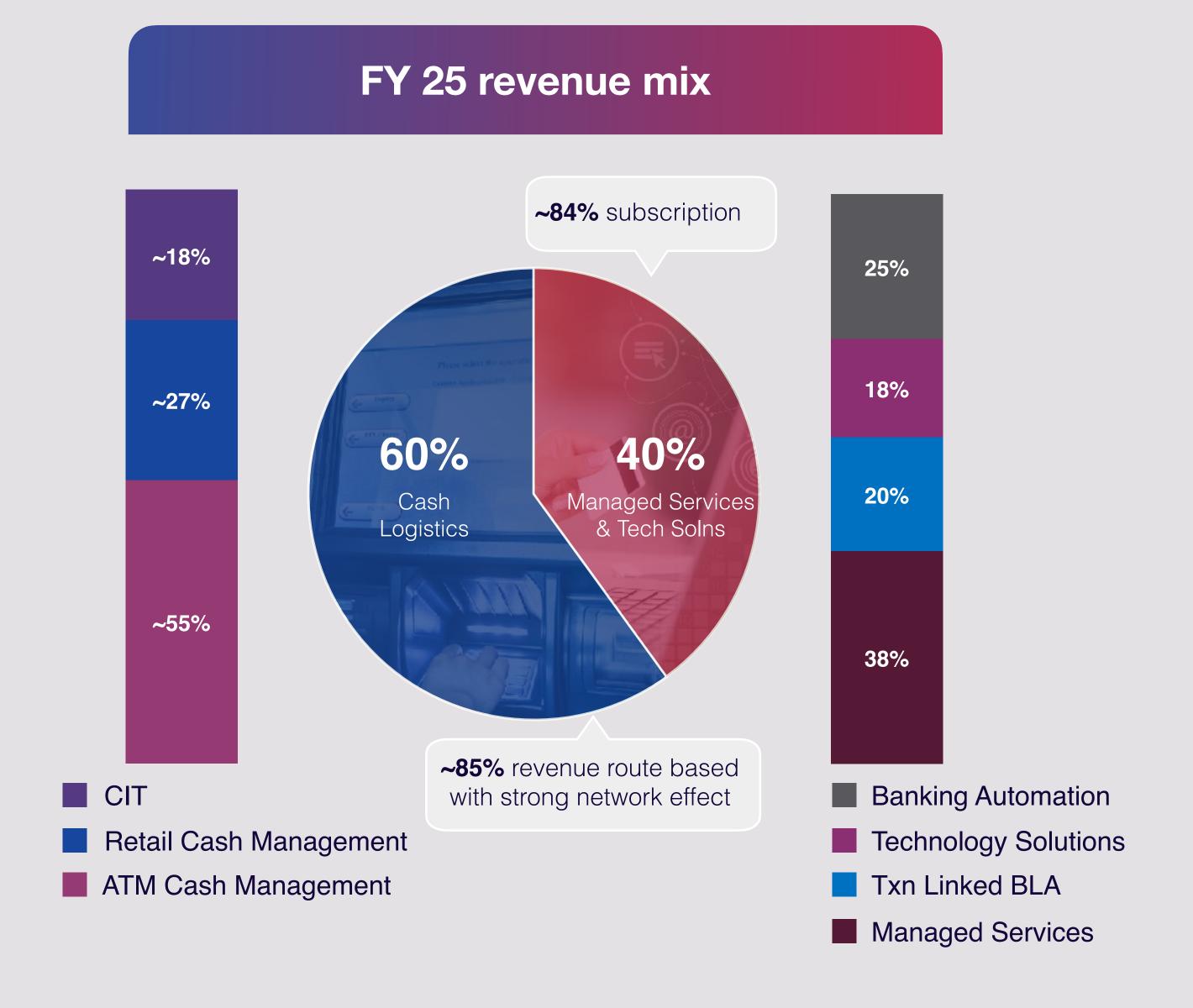
2009 2015 2025

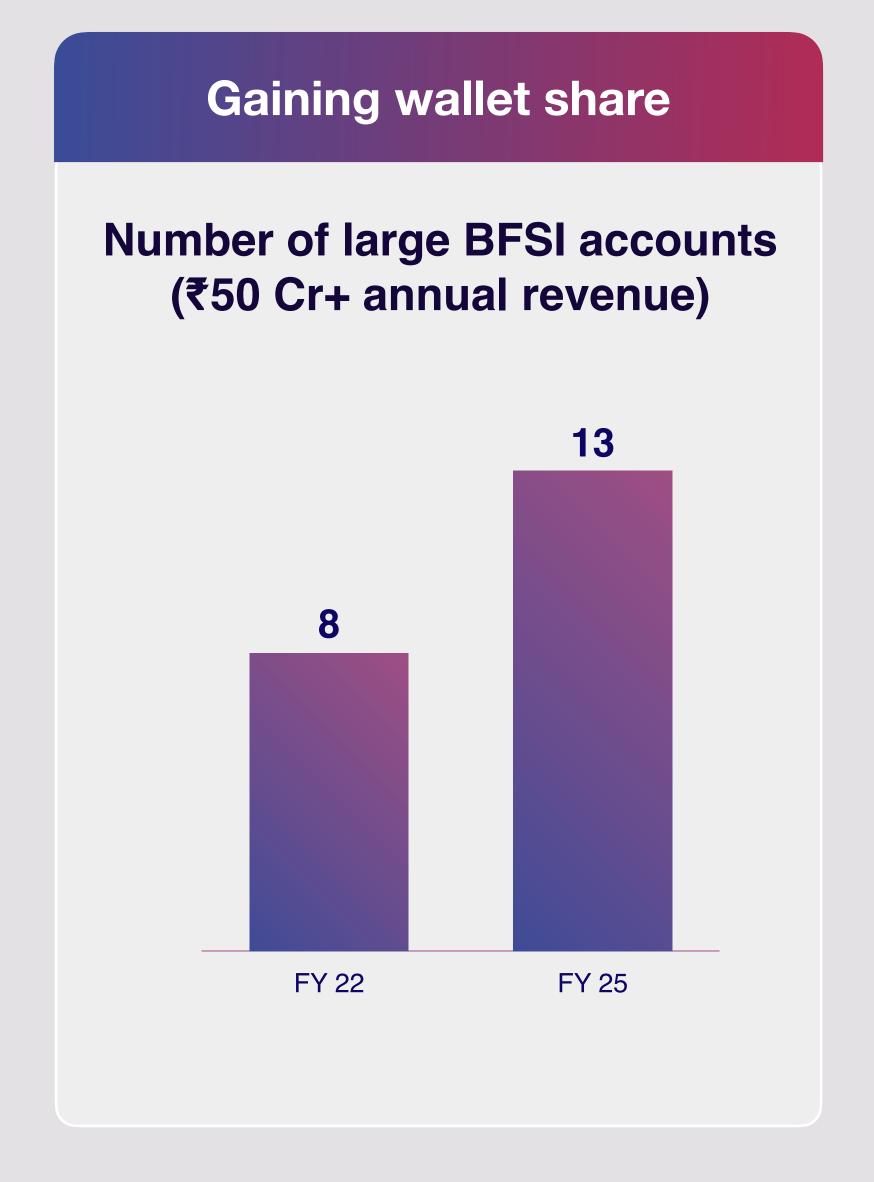
Banks Banks + Retail Banks + Retail + NBFCs + MFIs

100% Cash Logistics 80 : 20 60 : 40









Our new positioning





Retained 'CMS' brand name: strong recognition, trust, and respect amongst our customers*; refreshed positioning aligns with 'CMS' expanded capabilities and transformation

Vision AI Solution (RMS)

H/\/

H/\/

FROM CMS

Direct to Retail Solution (D2R)

Software Solutions



Distinct sub-brand identities for **emerging**growth segments



India's best business services platform: Driving growth by gaining market share in core business, investing to expand TAM with a 'PLATFORM' approach

Strengthen Core

 Market share focus, large scale to drive lowest unit cost economics

World-class talent, tech & quality

Expand TAM

 Forward & backward integration to offer customer value

Drive higher growth through integrated offerings



Robust Performance

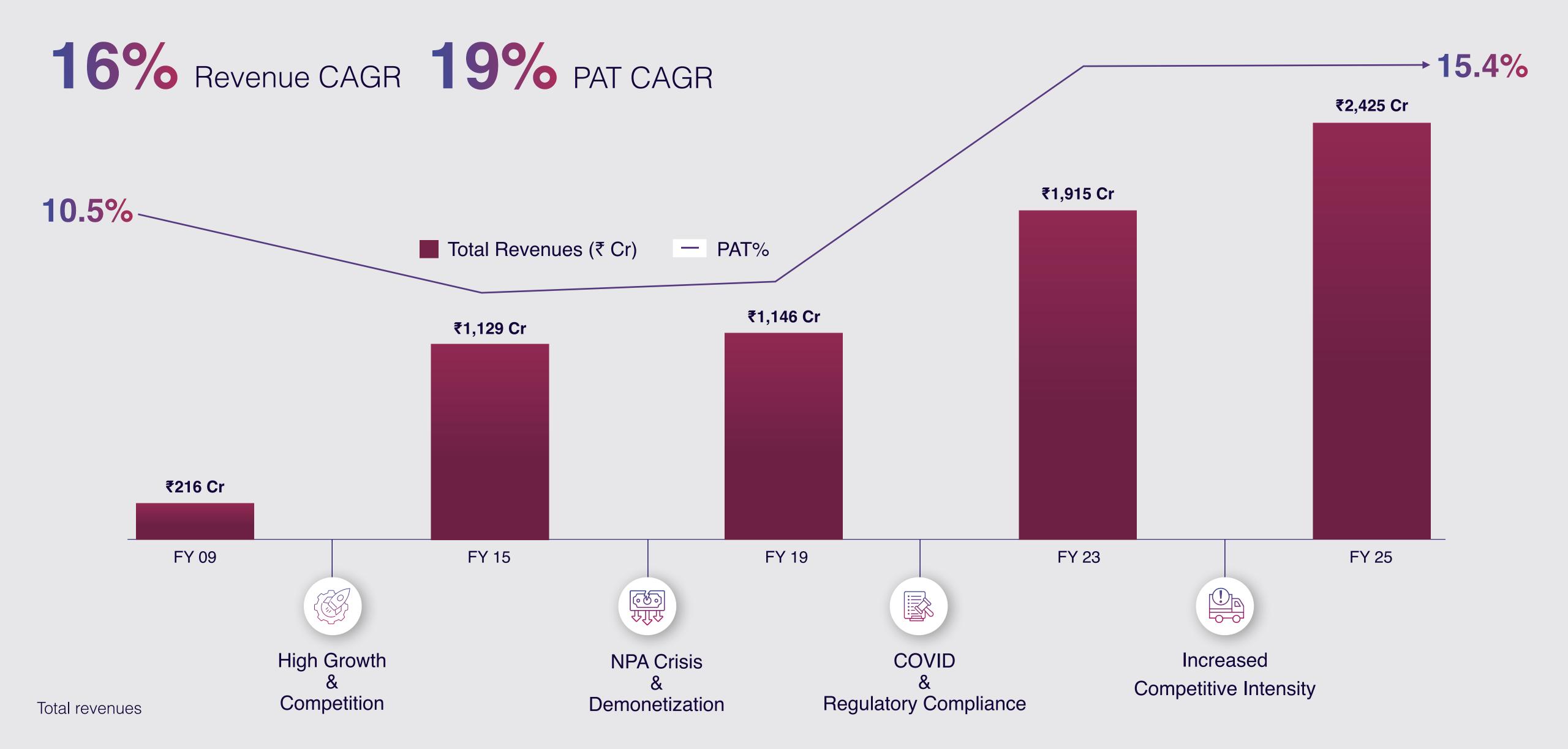
- High margin profile and FCF generation
- Disciplined capital allocation

Platform Approach

 Each business to generate FCF to drive own growth

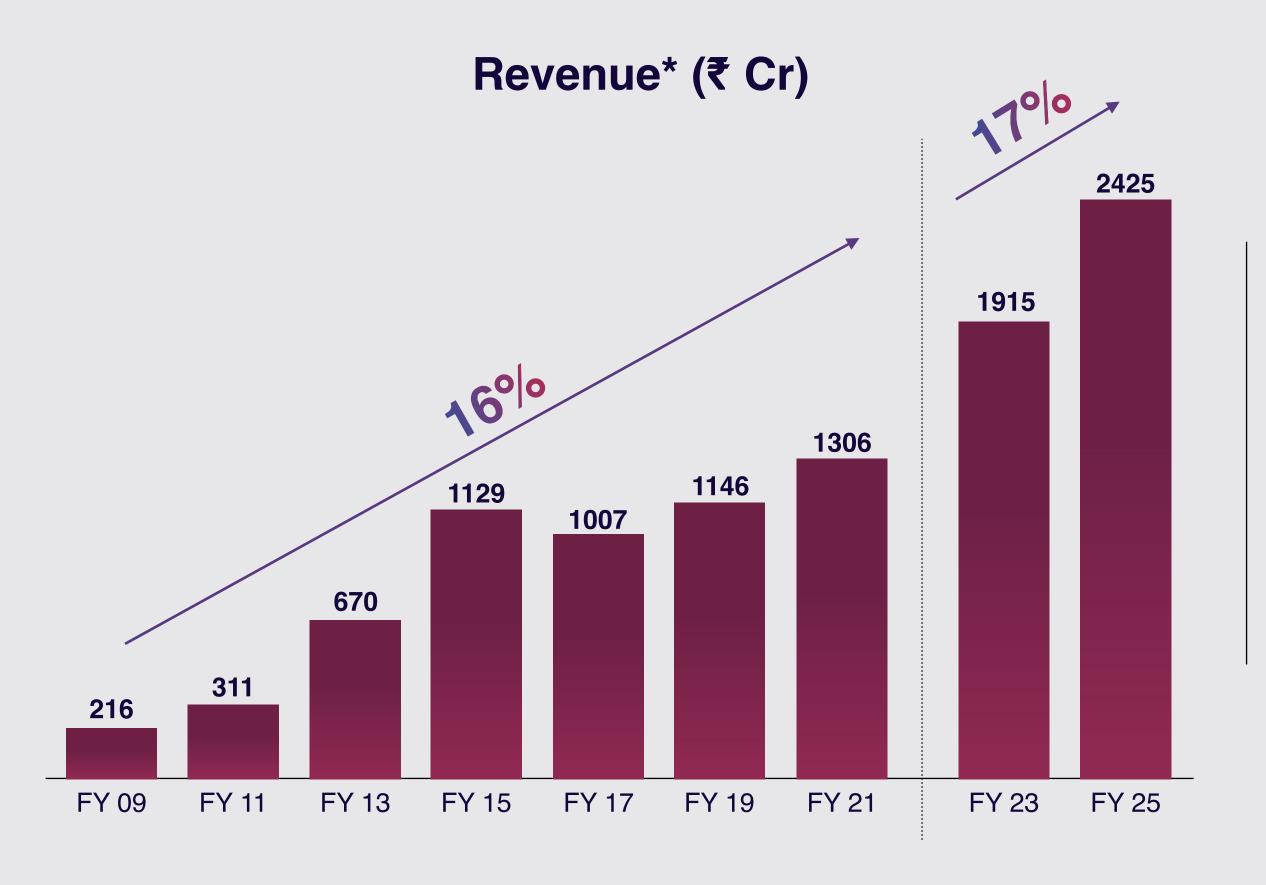
11X revenue and 16X PAT through market cycles & shocks

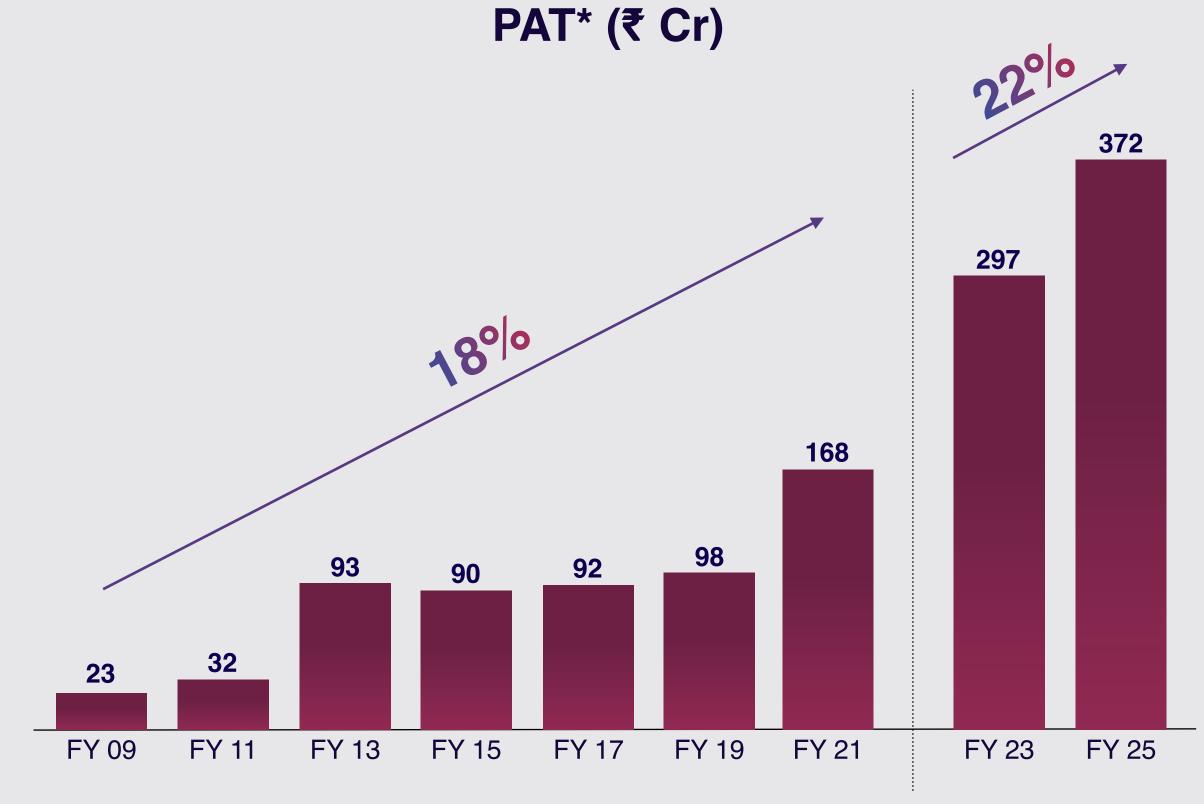












42%

Revenue Market Share in Cash Logistics (up from 38% in FY 21)

#3 Player

In Managed Services (moved from #5 in FY 21)

60:40

Business Revenue Split (vs 70:30 in FY 21)

5%

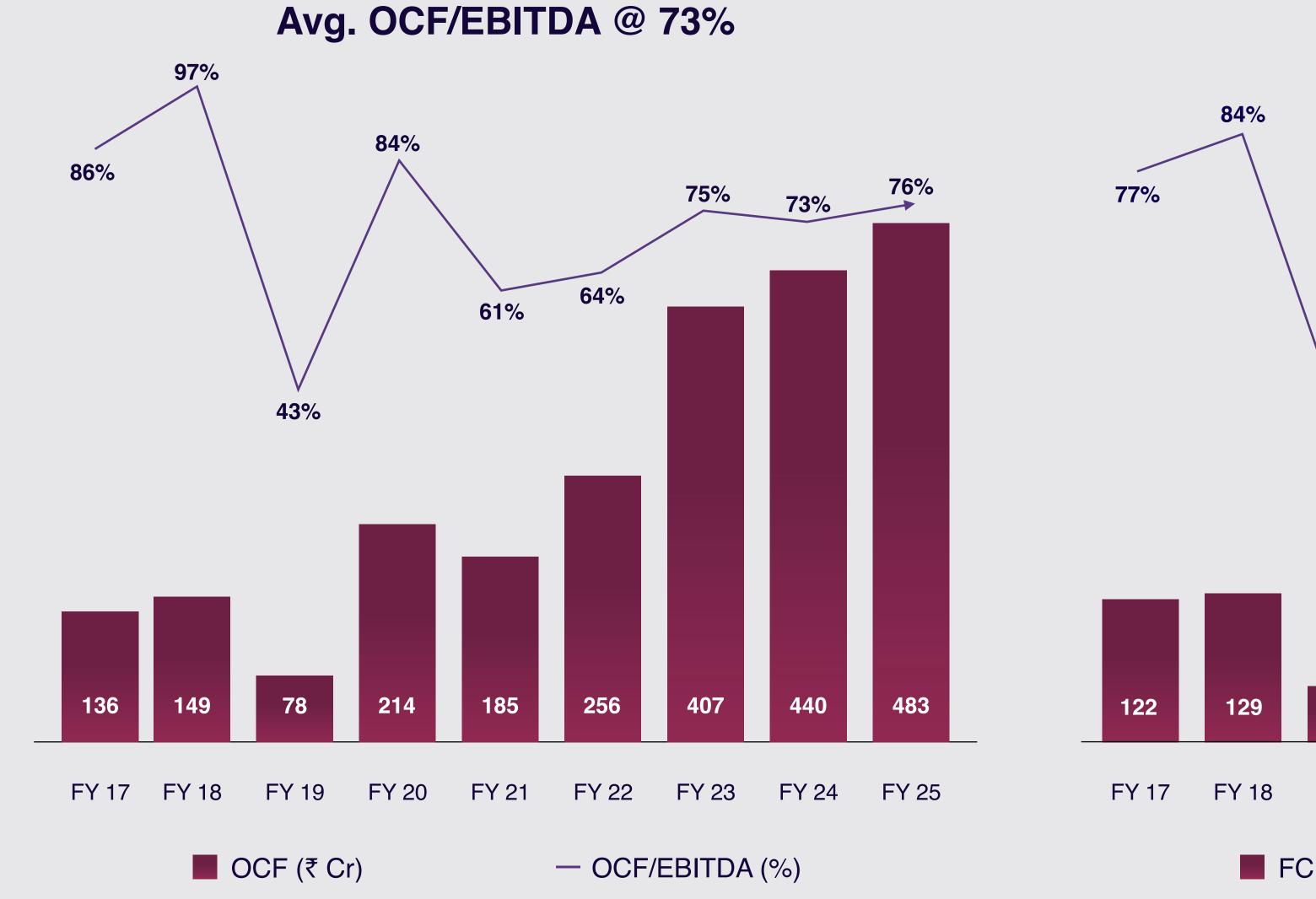
Revenue Contribution

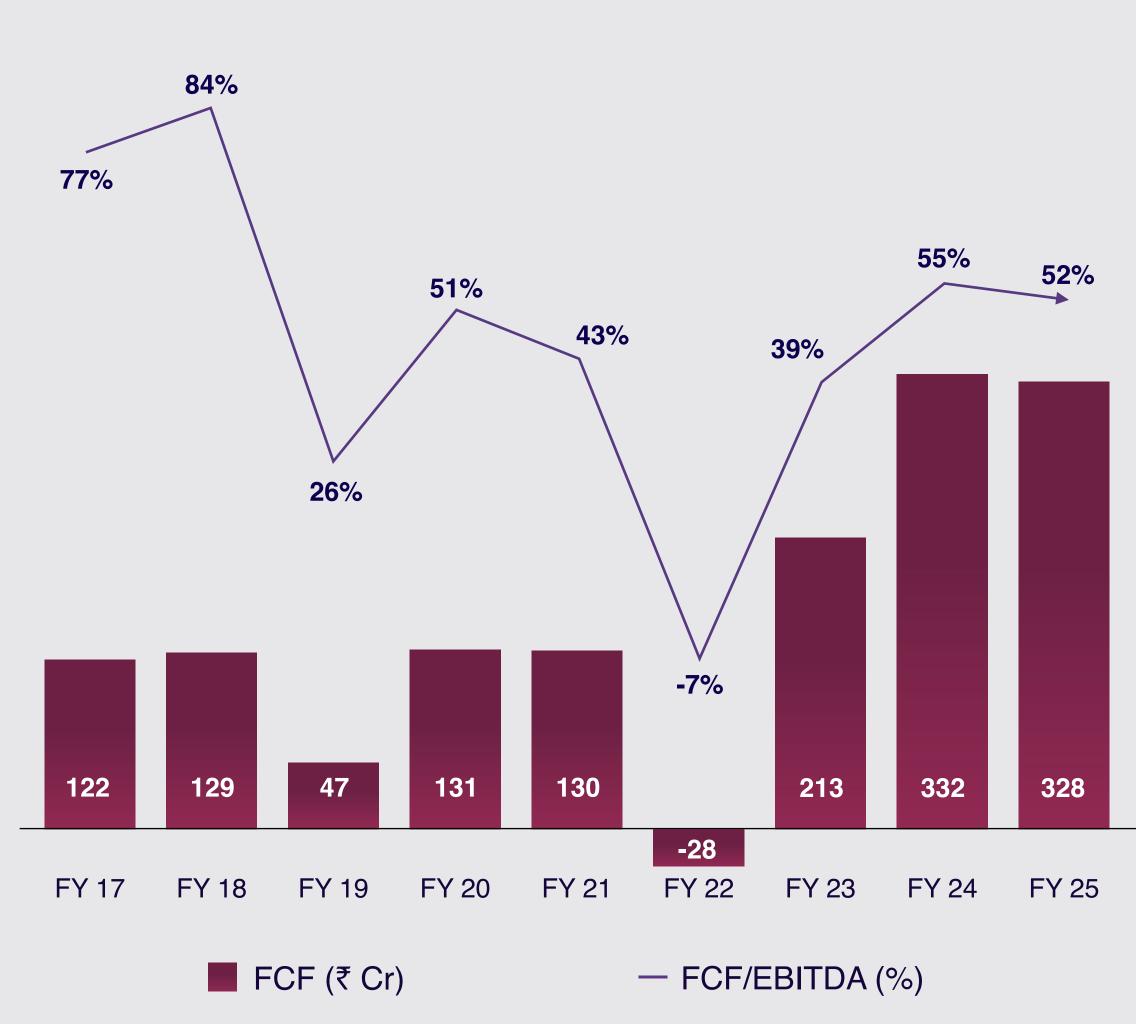
from new VISION AI business (HAWKAI)

^{*}From continuing businesses





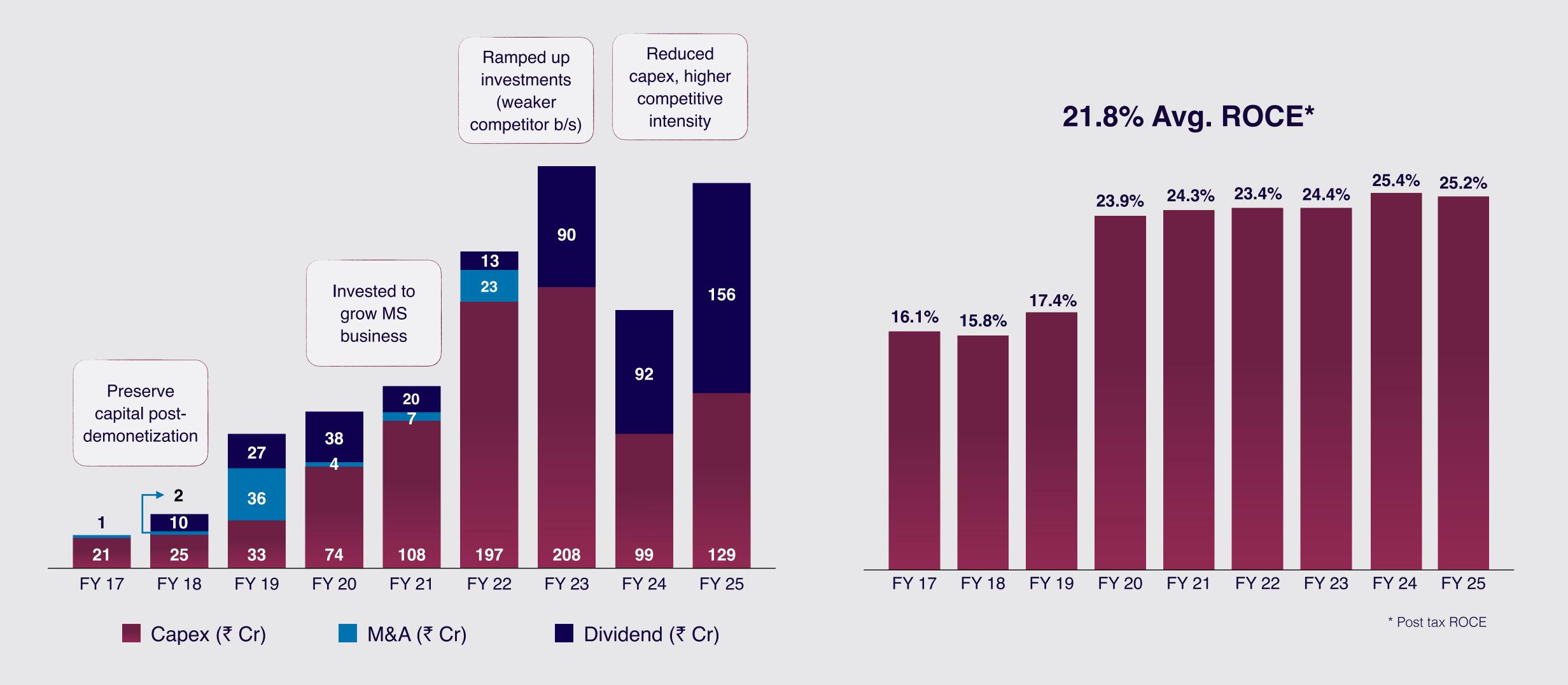




Avg. FCF/EBITDA @ 47%

Prudent capital allocation resulting in high ROCE







Our three businesses: created to deliver scalable growth and strong margin profile



Formalization & Consumption

Automation



Partnering banks for integrated end-to-end ATM channel management





Drive currency velocity across diverse sectors by leveraging tech and network capabilities



Technology & Payment Solutions

SaaS solutions for BFSI & Retail to mitigate risk and powering self-service banking channels

FY 21 Services Revenue

~₹665 Cr

~₹390 Cr

~₹110 Cr

FY 25 Services Revenue

~₹1,300 Cr

~₹640 Cr

~₹240 Cr



CURRENCY OUTSOURCED

CURRENCY IN-HOUSE

Private Banks Led

- ~35K ATMs
- Revenue: ~₹2.2 Lacs/ATM/p.a.; total ~₹750 Cr
- 3 years contract life

PSU Banks Led

- ~90K branch onsite ATMs
- Revenue: ~₹0.6 Lacs/ATM/p.a.; total ~₹600 Cr

Brown Label ATMs (BLAs)

- Bank branded ~85K ATMs
- Revenue: ~₹4.5 Lacs/ATM/p.a.;
 total ~₹3,750 Cr
- 7-10 years contract life

White Label ATMs (WLAs)

- Retail & franchise-oriented model
- ~35K ATMs: ~₹19/txn fee
- Revenue: ~₹5 Lacs/ATM/p.a.;
 total ~₹1,500 Cr

BANK OWNED

MSP & IAD OWNED

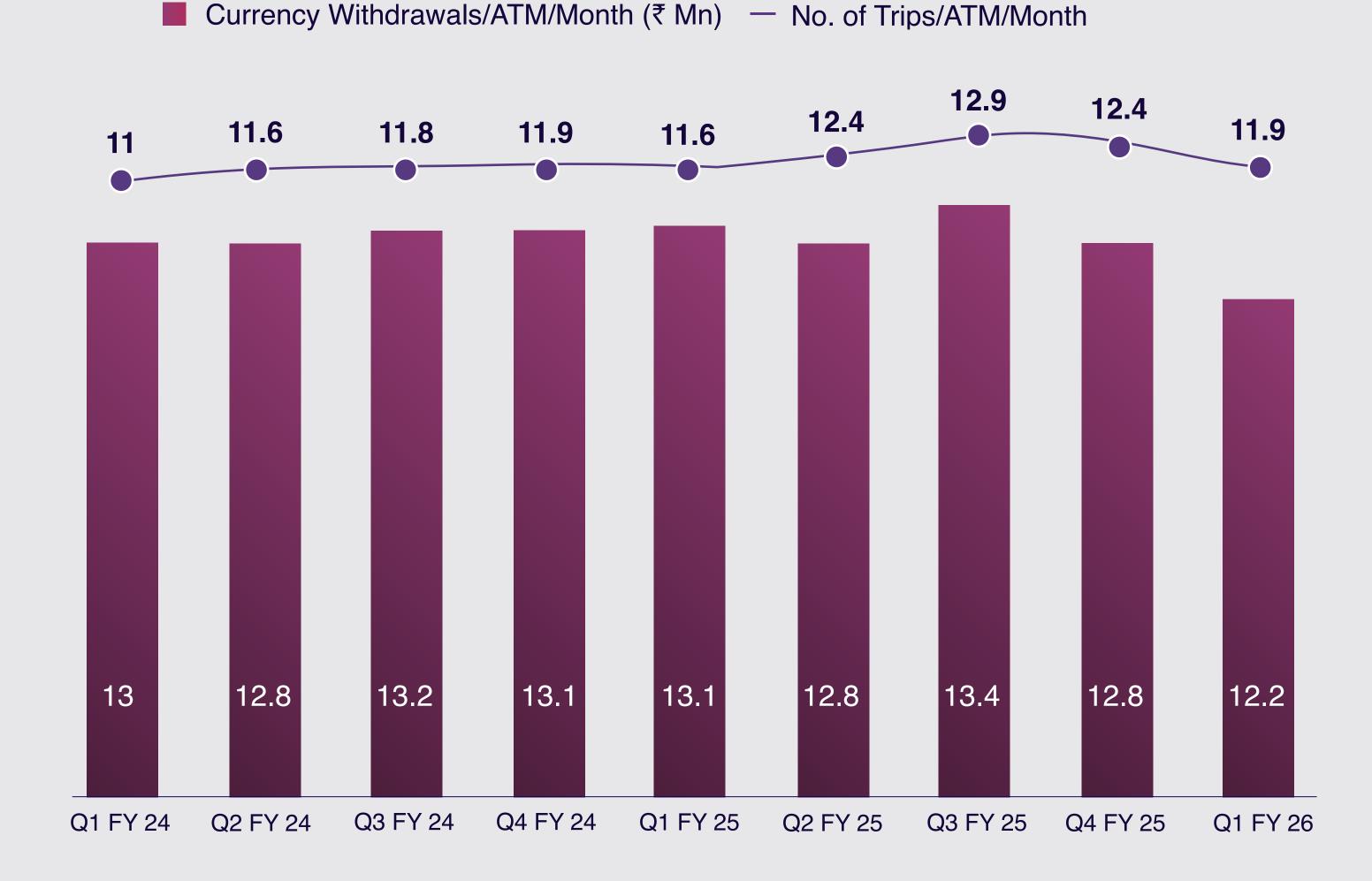


Currency usage across CMS' base of ~70K ATMs has remained strong

Currency Withdrawals/ATM/Month (₹ Mn)*

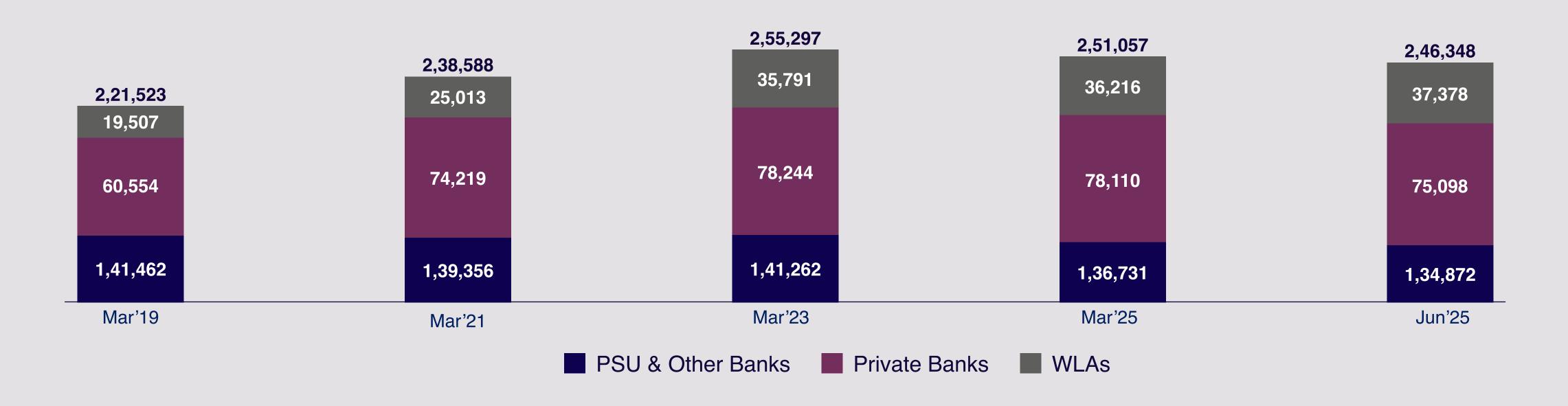
Steady trend in no of trips for currency replenishments at ATMs



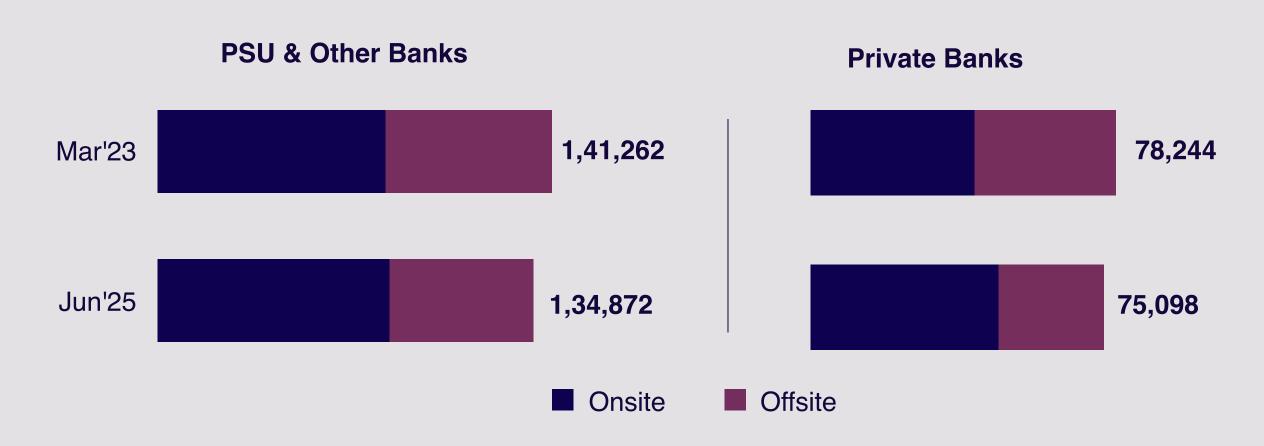




Market today: ATM installed base robust at ~250K, defying doomsday projections



Onsite Vs. Offsite ATM Base



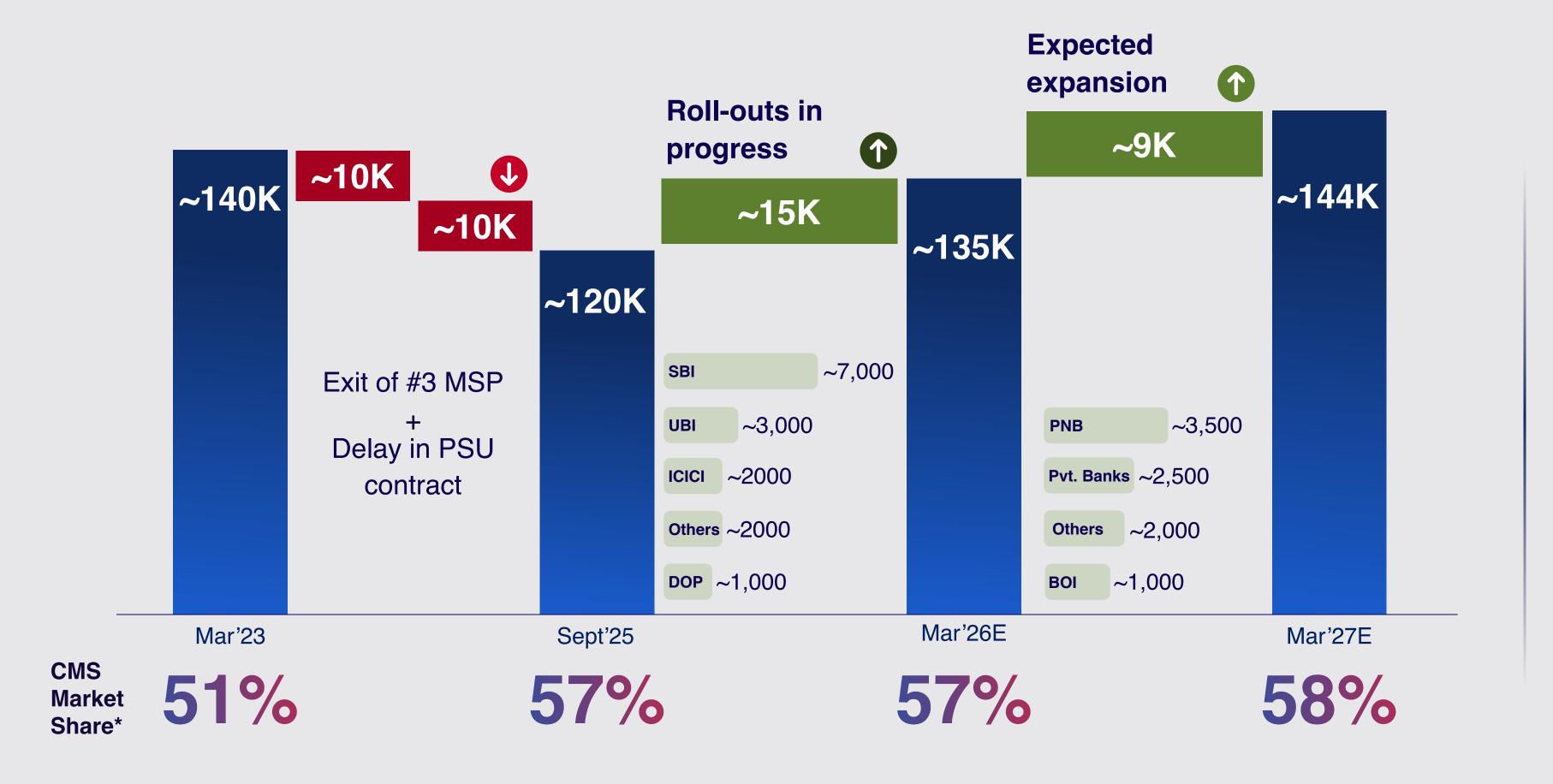
- Onsite ATMs continue to show good growth, driven by higher automation need at bank branches
- Offsite ATMs have declined as #3 MSP (AGS) ceased operations, affecting 25K+ ATMs
- RBI ATM interchange fee increase from ₹17 to ₹19, delayed by a year to May 2025, affecting PSU bank ATMs & White Label ATMs (WLA) roll-outs

Source: RBI



Outsourced ATM base for cash management to recover in next 12 months; transaction pricing trend improving





PSU BLA transaction pricing trend

March 2024

Bank 1: ₹10.5

June 2024

Bank 2: ₹16.5

January 2025

Bank 3: ₹16.95

September 2025

Bank 4: ₹18.9

ATM management solutions: CMS revenue share @ ~25%



CURRENCY OUTSOURCED

JRRENCY IN-HOUSE

5

Private Banks Led

- ~35K ATMs
- Revenue: ~₹2.2 Lacs/ATM/p.a.;
 total ~₹750 Cr
- 3 years contract life

Current services revenue size

~₹6,500 Cr

Brown Label ATMs (BLAs)

- Bank branded ~85K ATMs
- Revenue: ~₹4.5 Lacs/ATM/
 p.a.; total ~₹3,750 Cr
- 7-10 years contract life

PSU Banks Led

- ~90K branch onsite ATMs
- Revenue: ~₹0.6 Lacs/ATM/p.a.;
 total ~₹600 Cr

90K

bank self-managed ATMs when outsourced, would be an incremental revenue size of

~₹4,250 Cr

White Label ATMs (WLAs)

- Retail & franchise-oriented model
- ~35K ATMs: ~₹19/txn fee
- Revenue: ~₹5 Lacs/ATM/p.a.;
 total ~₹1,500 Cr

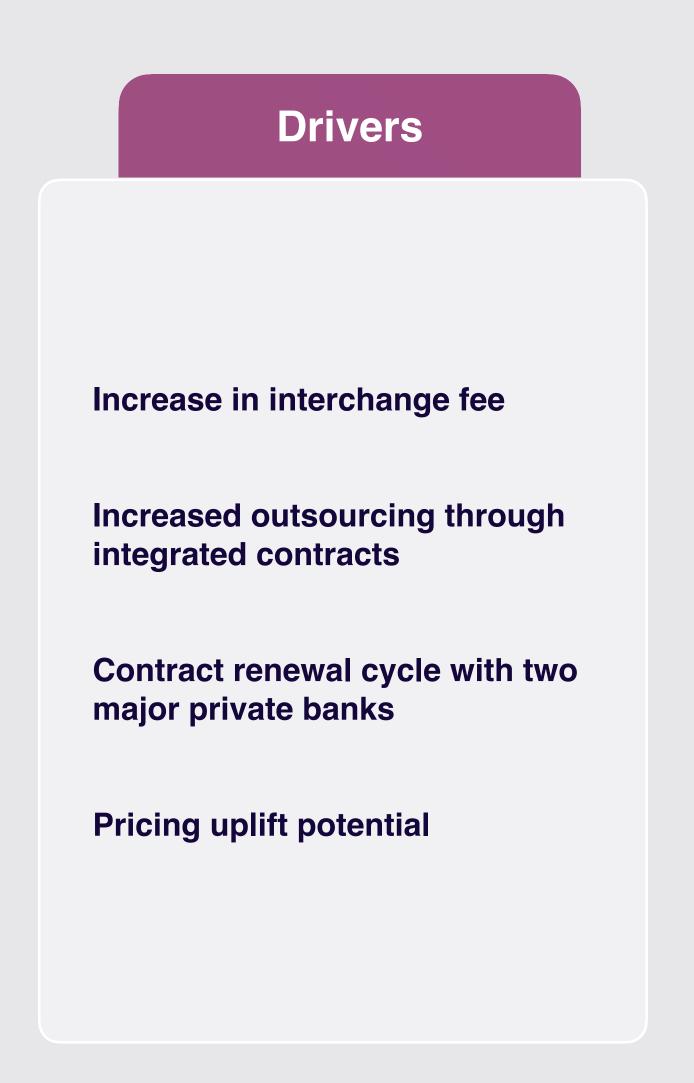
BANK OWNED

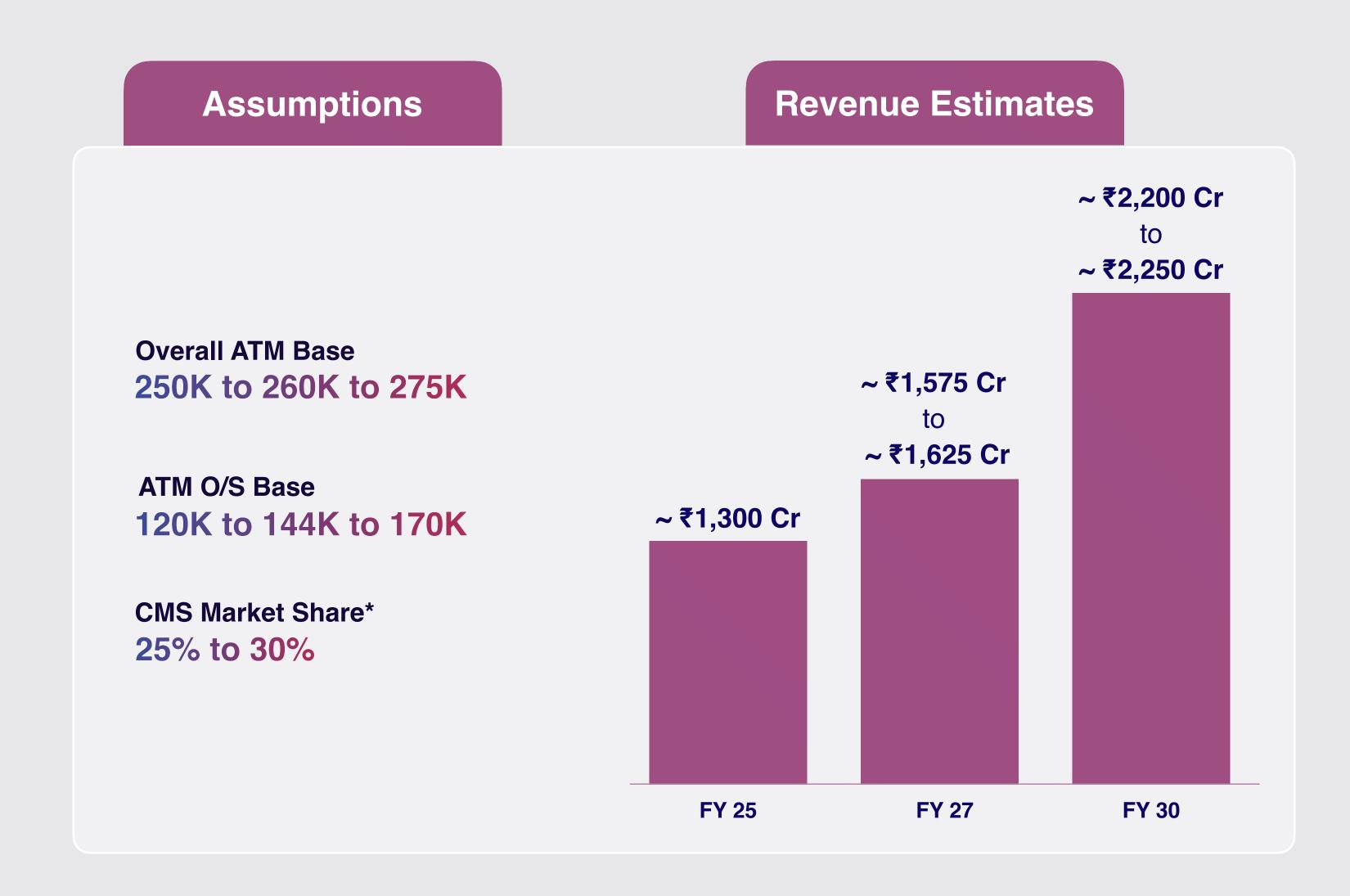
MSP & IAD OWNED



FY 30: ATM management solutions outlook

11% growth potential, driven by market expansion and share gains





^{*}For overall ATM Platform, excluding WLAs Services revenues only

RETAIL SOLUTIONS & CURRENCY LOGISTICS

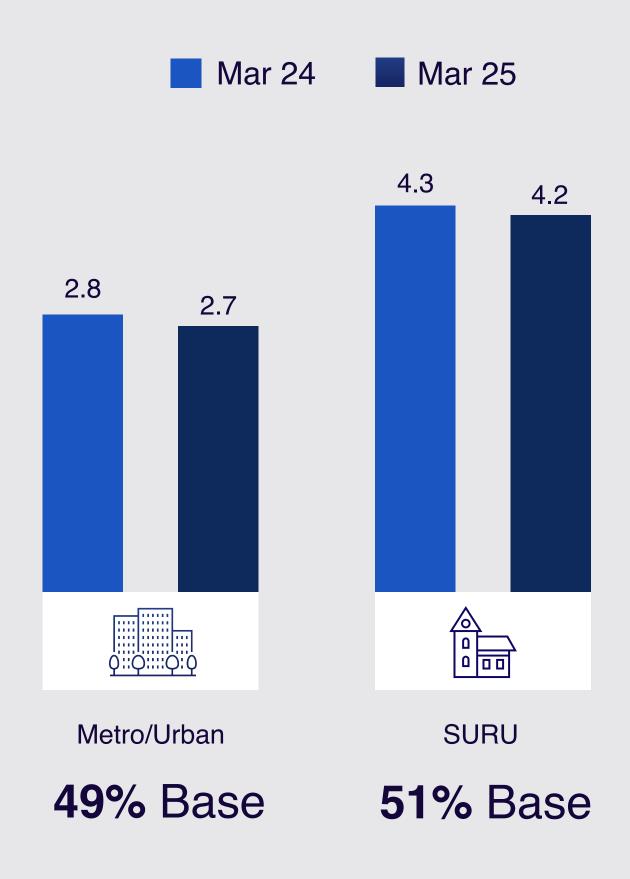




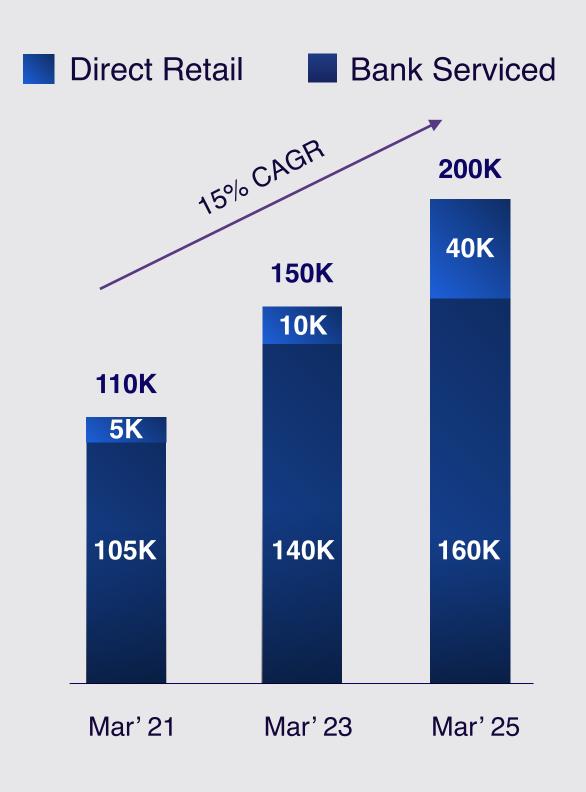
Large TAM opportunity



Currency usage is strong in SURU (₹ Mn)*



High growth in retail currency management points





Solution and sales investments driving retail market expansion





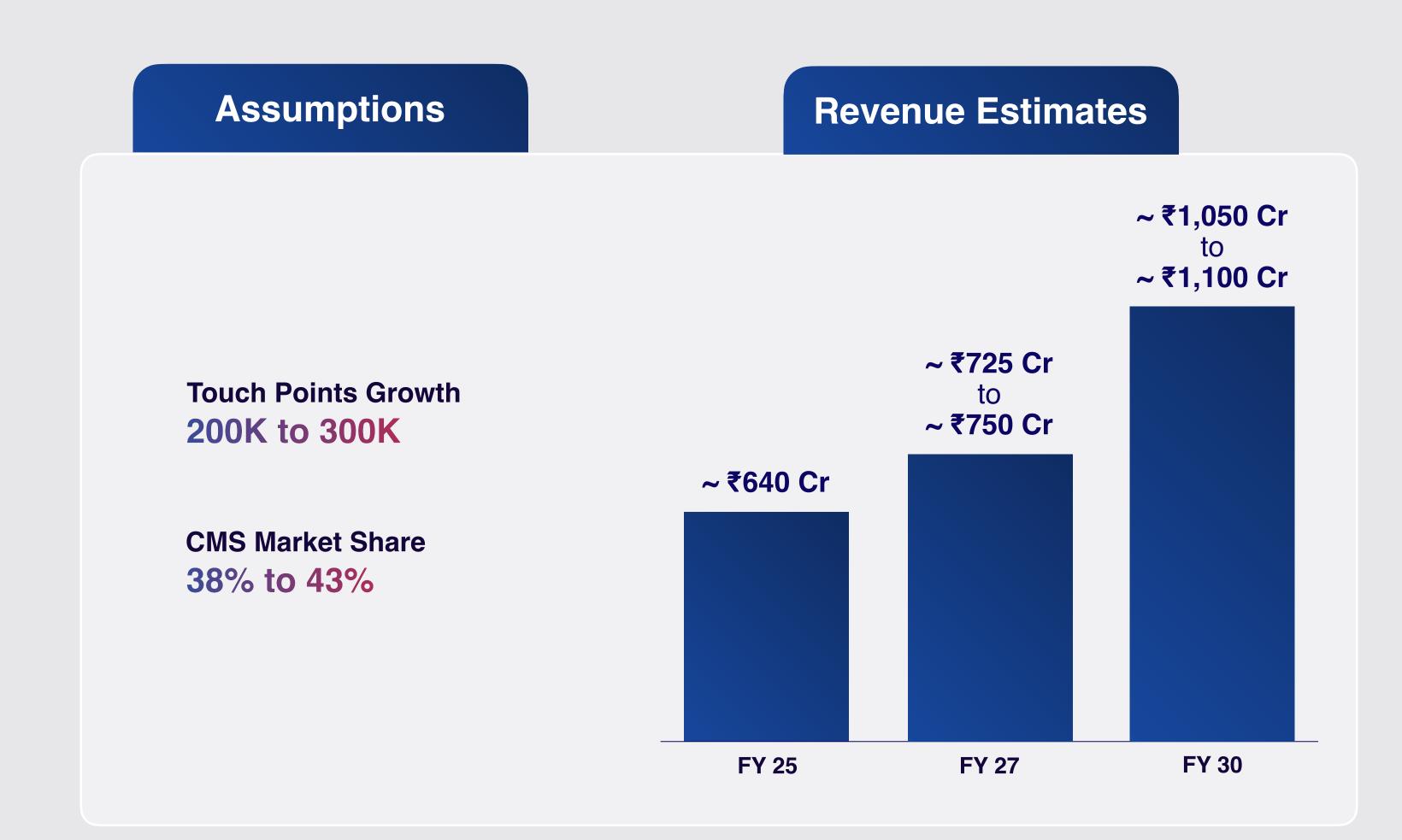
11% growth potential

Drivers

Retail, E-commerce, NBFCs & Banks expanding branches/stores

Expanding the market breadth beyond tier-II

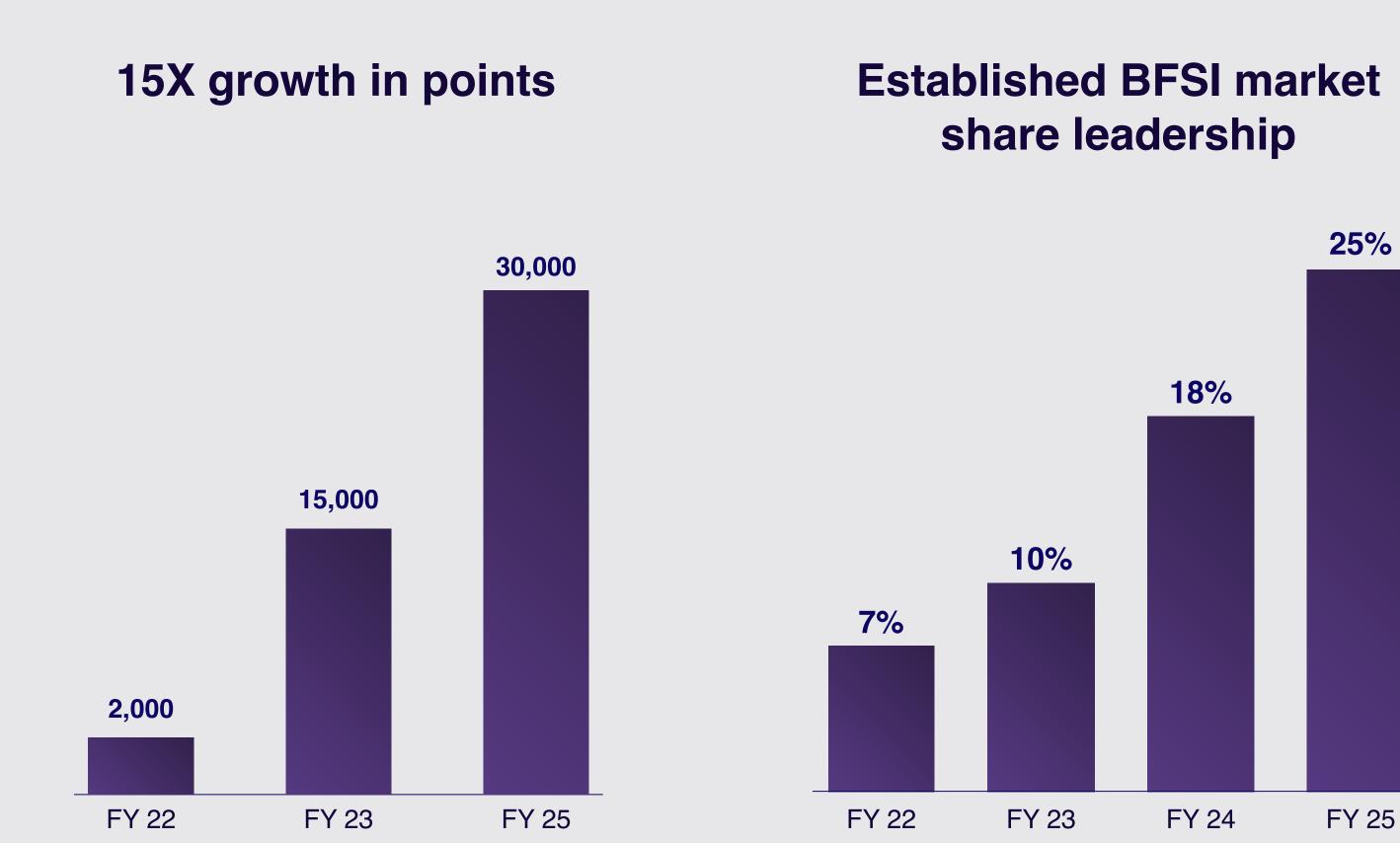
Banks consolidating currency chest operations



TECHNOLOGY & PAYMENT SOLUTIONS

Rapid scale-up of Vision Al solution (RMS)

FY 22 - FY 25: ~90% revenue CAGR





- Started with ₹25 Cr acquisition (2022)
- Built end-to-end capabilities Al Modules,
 Chipset & IoT Panel
- Developed AI modules for 8 non-BFSI sectors: expansion into Retail, EV infra, QSR sectors
- Strategic acquisition of Securens Ltd., with rich
 10+ years of AI trained data: ~₹80 Cr



CMS Edge Chipset Device



HAWKAI Surveillance Camera



Control & Command Center, Mumbai

Case-study of our approach to 'PLATFORM' building

Large untapped opportunity: TAM of ₹8,000 Cr+





Compliance, Burglary, Consumer Safety

~200K



Compliance, Burglary, Consumer Safety

~120K



Burglary, Consumer Safety

NBFC +

~45K



Asset Safety

~30K



Stock pilferage, Theft, Operational efficiency

~120K

₹1,000 Cr

~500K-1,000K

Infrastructure

(Transportation, EV,

Shipping, Telecom)

Asset protection,

Consumer safety,

Operational efficiency

₹5,000 Cr

Annual TAM

Solutions For

₹2,000 Cr



































Software: ALGO MVS transforms ATM into a customer acquisition engine

68,000 ATMs

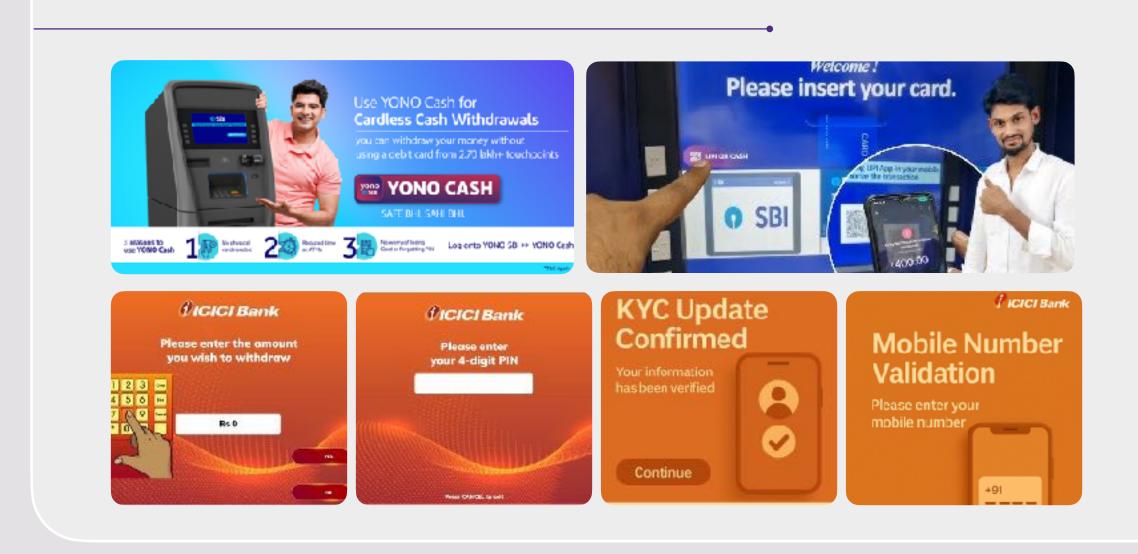
~40%
Market Share



Powering SBI ATM Network

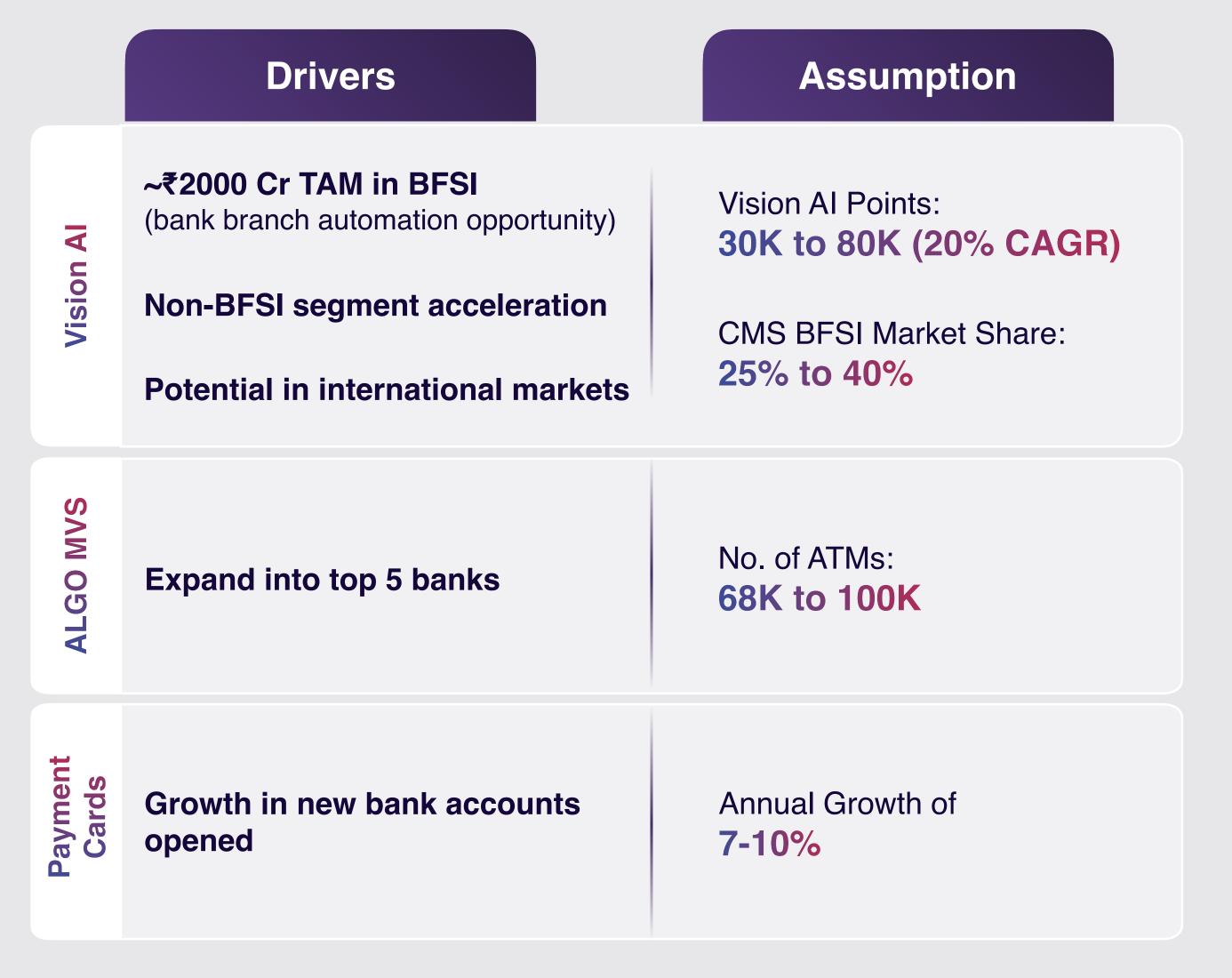
Development in Progress for ICICI Bank, Go LIVE in FY 27

Optionality to expand into broader software solutions for banks

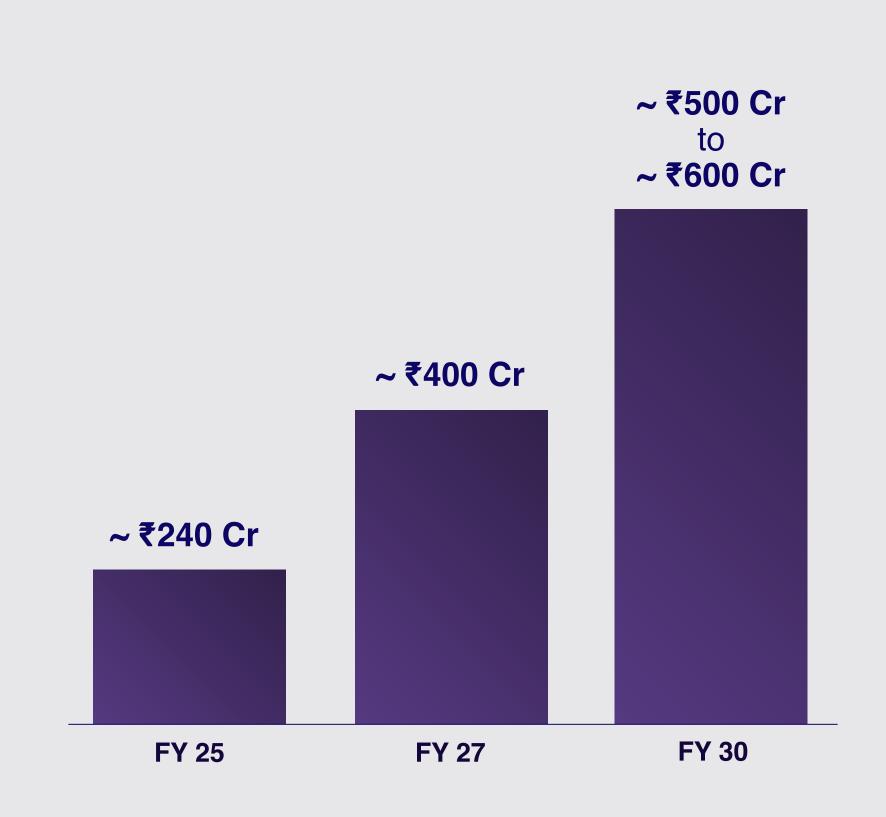


FY 30: Technology & payment solutions outlook

20%+ growth potential



Revenue Estimates



Vision AI revenue contribution in this business to increase from 50% to 70%



FY 26 seeing slower momentum due to macro & industry issues



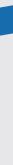
18K ATM PSU bank RFP

aggressive pricing & declining transaction trends leading to execution delays and stress on tier-II MSP balance sheet



Large PSU bank cash **outsourcing RFP**

formal order delayed, network ramp-up drag on cost



Tepid consumption

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impacting ATM transactions + Retail churn & collection volumes

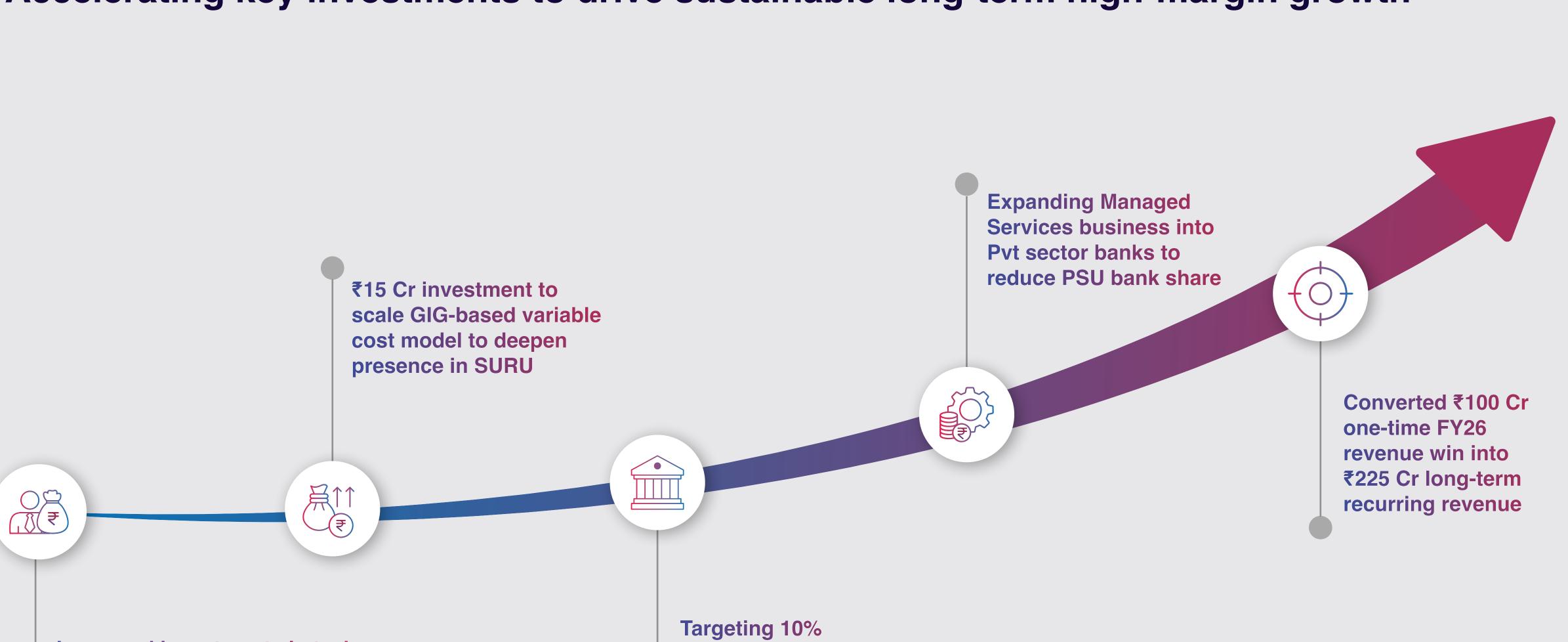


AGS disruption

dip of 15K ATMs in outsourcing base



Accelerating key investments to drive sustainable long-term high-margin growth

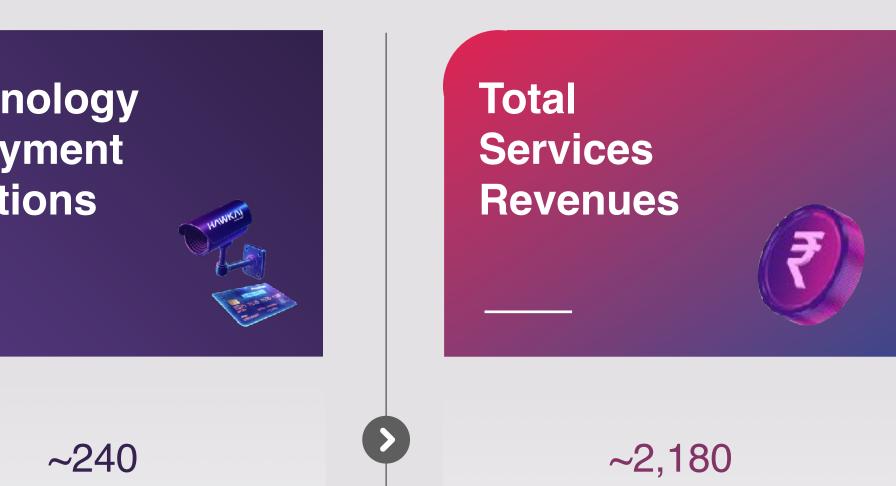


Increased investments in tech to 1.5% of revenue, including ML based route planning for entire operations Targeting 10% reduction in workforce to ramp-up productivity

FY 27 estimates & FY 30 revenue potential















Our framework

- Focused on control/buyout transactions
- Cultural alignment with founders to scale
- Thorough 'Build vs Buy' decision making; willing to buy high quality scaled assets to reduce execution risk



Demonstrated history of accretive M&As

- 6 acquisitions over the last decade (3 Consolidation; 3 Expansion)
- Average payback period of <4 years



Deals dropped post extensive diligence

E-com last mile logistics,
 Digital payments, Loan
 collections and Bullion
 logistics

Actively
evaluating
accretive deals
across business
segments





Consolidation (~\$1.4+ Bn invested)

G4S (2020) \$860 Mn Dunbar (2018) \$520 Mn+ Expansion (~\$250 Mn invested)

Managed Services
PAI INC (2021),
\$210 Mn

MVS Software KAL (2025)

Key Financials

\$5 Bn

Revenue CY 24

12%

CC Revenue Growth Rate* 18.2%

Adj. EBITDA% CY 24 \$4.8 Bn

Market Cap

~30X

TTM P/E

20%

Stock Price CAGR*



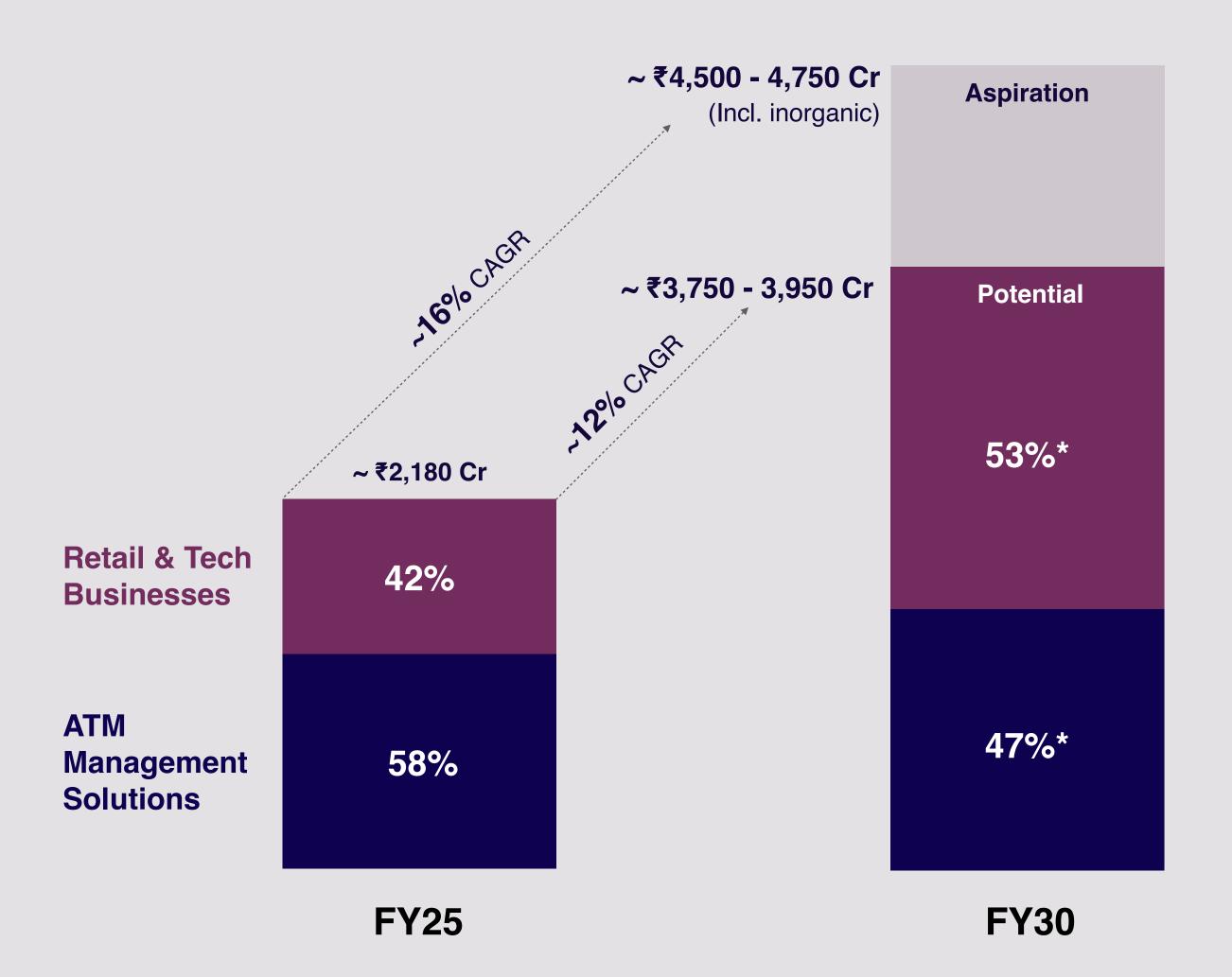
The right lens for CMS

		3 Yr. Rev CAGR	3 Yr. PAT CAGR	~ ROCE (%)	~ EV/EBITDA	~ P/E Ratio
	CMS	15%	18%	25%	9X	17X
Route Logistics	DELHIVECY	9%	NA	3%	23X	167X
	TCIEXPRESS	4%	(12%)	16%	17X	33X
	BLUE DART	9%	(13%)	18%	22X	27X
Business Services	Our Mission Your Growth	16%	15%	50%	27X	40X
	QUESS WINNING TOGETHER	3%	(NQ)	<10%	28X	30X

Source: Screener, Money control & public disclosures, as of Sept'25 CAGR FY 22 - FY 25

CMS 2030 summary

Total services revenues



AIM FOR 'RULE OF 35'

(REVENUE GROWTH + EBITDA MARGIN > 35%)



Strong market consolidation opportunity with pricing upside



Maintain high margin quality & ROCE profile



Strong capital allocation and reinvest for expansion

^{*}Including inorganic growth

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